

Explore San Francisco, Napa & Beyond: Unforgettable Journeys Await!

9 Days | 8 Nights

San Francisco, CA

DM-SD SFONAPAWIN

Set off on an unforgettable journey with a San Francisco guided tour, Alcatraz exploration, and breathtaking 17-Mile Drive. Venture to Yosemite's iconic sights – Bridalveil Falls and El Capitan. Indulge in Napa's finest wines, relish a picnic at Benziger Family Winery, and soar above in a hot air balloon. Experience vinicultural mastery at Opus One and medieval charm at Castello di Amorosa. Your adventure awaits!!



Highlights

- Guided tour of San Francisco.
- Alcatraz where “the Birdman and Al Capone” lived.
- Yosemite National Park with its iconic Bridalveil Falls and El Capitan.
- Explore Napa & Sonoma Wine country.
- Napa Wine Train Experience (Full day).

Includes:

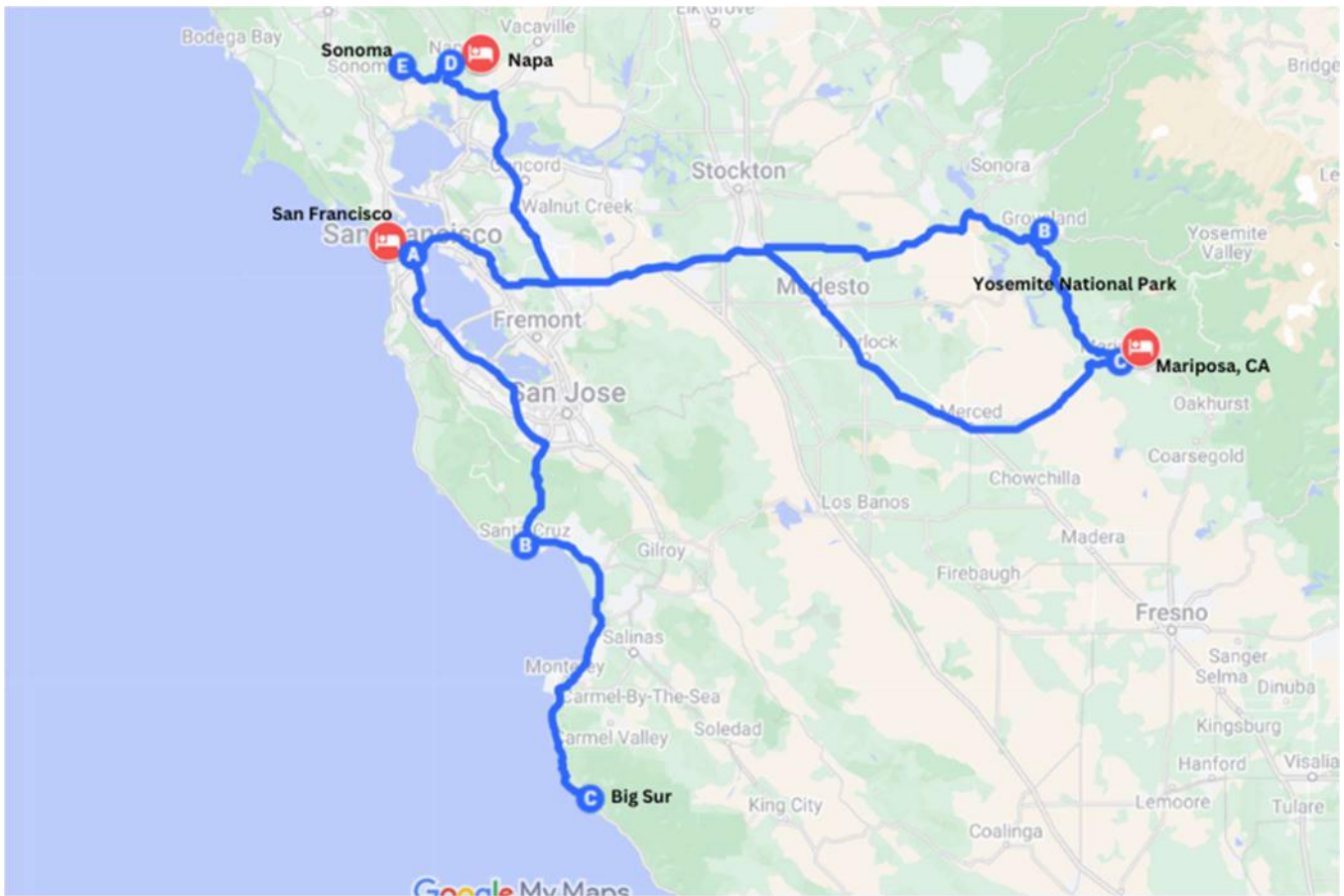
- ✓ 8-nights accommodations – 2-nights San Francisco, 1 night Mariposa and 5-nights in Napa.
- ✓ San Francisco Guided Motorcoach Tour & Alcatraz admissions.
- ✓ Full day Wine Train Tour in Napa.
- ✓ Balloon Safari in Napa.
- ✓ Rental of SUV car. Option to upgrade offered, Charges will apply.
- ✓ Unlimited Mileage.
- ✓ Rental Car Insurance (CDW/LDW). Minimum deductible applies. Please review FAQ.
- ✓ Taxes.

2074 Steeles Avenue E, Unit 1 & 2, Brampton, ON, Canada, L6T 4Z9

Phone: +1 416 425 8001 | E-mail: sales@dmci.ca

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Map



Map Link –

https://www.google.com/maps/d/u/1/edit?mid=1W48rv_4t_4fwNwsfy_sQtQm3CR3nLc&usp=sharing

Driver Age: minimum age 21. Must hold a Driver;s License that will allow you drive in Canada.

DAY 1 – ARRIVE AT SAN FRANCISCO.

Arrive in San Francisco, CA. We will transfer you form SFO to your hotel in downtown San Francisco. Rest of the da free to explore downtown San Francico and the Fisherman’s Wharf.

Overnight in San Francisco, CA.

DAY 2 – GUIDED TOUR OF SAN FRANCISCO & ALCATRAZ.

Highlights of the Day:

- * Fully guided San Francisco bus tour

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- * Multiple stops to photograph and explore.
- * Golden Gate Bridge toll
- * Pickup at most San Francisco hotels
- * Alcatraz Island tour tickets

Embark on an Unforgettable San Francisco Journey! Join us on a fully guided exploration of San Francisco's iconic landmarks and hidden gems. ****Capture panoramic views**** from Twin Peaks, stroll through charming neighborhoods like Haight-Ashbury, Castro, and Nob Hill. Wind through Lombard Street's twists, and marvel at Coit Tower's elegance. Immerse in the vibrant culture of Chinatown and relish the beauty of Washington Square.

Alcatraz Adventure Awaits you this afternoon. Experience the mystique of Alcatraz Island. ****Glide through the Bay**** on a ferry, gazing at the awe-inspiring skyline and famed bridges. Delve into the enigma of Alcatraz with an engaging audio tour, enriched by stories from former inmates and guards. ****Unveil the secrets**** of the chilling cellhouse and savor unobstructed views of Golden Gate Bridge and Bay Bridge.

Overnight in San Francisco, Ca.

DAY 3 – 17-MILE & BIG SUR.

Highlights of the Day:

- 17-Mile Tour
- Pebble Beach
- Cannery Row
- Monterey's Aquarium
- Fisherman's Wharf
- Lone Cypress Tree
- Three Brothers triumvirate
- Carmel-by-the-sea

This morning, pick up your rental car and head out on a self guided 17-Mile Tour. Explore the breathtaking 17 Mile Drive, where beauty knows no bounds. Begin your journey at Del Monte and follow the picturesque coastline. Dive into history at Cannery Row, relishing the charm of Monterey's Aquarium, and the allure of Fisherman's Wharf. Marvel at Point Joe's shipwreck tales and stand in awe before the enigmatic Lone Cypress, defying ocean's fury. At Bird Rock and Seal Rock, witness nature's lively spectacle. Crocker Grove pays tribute to the visionary Samuel F.B. Crocker. Your adventure concludes at Carmel-by-the-sea, an idyllic ending to this captivating drive. Coastal wonders await; experience the magic today!

Overnight in San Francisco, Ca.

DAY 3 – YOSEMITE NATIONAL PARK.

Highlights of the Day:

- Bridalveil Falls
- El Capitan
- Four-Mile Trail's Ascent
- Yosemite Valley Chapel
- Yosemite Village
- Three Brothers triumvirate
- Hanging Valley Viewpoint
- Grove of giant sequoias

Departing San Francisco this morning, head for Yosemite National Park, one of America's most incredible national parks. Experience Yosemite's awe-inspiring waterfalls, serene lakes, and majestic peaks. Uncover untold stories, relish solitude. Yosemite's magic awaits.

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Embark on an enchanting journey through Yosemite National Park. Witness the breathtaking Bridalveil Fall's 620-foot cascade. Capture the awe-inspiring El Capitan from Cathedral Beach. Conquer the famous Four-Mile Trail's 3,600-foot ascent. Step into history at Yosemite Valley Chapel, a living relic since 1879. Immerse in nature's legacy at the Conservation Heritage Center. Recharge at Yosemite Village, savoring snacks. Amble the Cook's Meadow Loop, relishing waterfall vistas.

Behold the colossal Yosemite Falls, towering over 2,400 feet. Admire the Three Brothers triumvirate. Gaze from Hanging Valley Viewpoint, embracing Bridalveil Fall's splendor. Culminate your adventure among giant sequoias, an homage to nature's grandeur. Yosemite beckons; let your exploration begin!

The distance from San Francisco to Yosemite National Park is approximately 258 kilometers (160 miles) by road.

Gateways to Yosemite National Park

- Big Oak Flat Entrance: 31191 Hardin Flat Rd, Groveland, CA 95321
- Arch Rock Entrance: J23M+RF Mariposa, California
- Wawona South Entrance: C98F+J9 Oakhurst, California
- Tioga Pass Entrance: 22 Vista Point Dr, Lee Vining, CA 93541

Overnight at Mariposa, CA.

DAY 4 – NAPA UNVEILED: A DREAMY ESCAPE AWAITS!

Highlights of the Day:

- Explore Downtown Napa.
- Lunch at one of the fine restaurant's Waterfront.
- Go on one of our optional guided food & wine tours.
- Choose our optional historic kayak excursions along the Napa River.

Embark on a 3-day Napa and Sonoma getaway curated by experts. Begin in Napa Valley, on Day 1 unveiling its treasures. Delve into valley-hidden wineries on Day 2 for awe-inspiring vistas. Day three, discover Sonoma Valley's charm and downtown allure. Your perfect wine country trifecta awaits.

Morning

This morning, leaving Mariposa behind, embark on an exquisite Napa journey. Savor world-class wines at renowned wineries, each sip a terroir-rich odyssey. Delight in Michelin-starred feasts, a symphony of flavors. Amble through sun-kissed vineyards, witness winemaking artistry. Soar in a hot air balloon, capturing Napa's grandeur. Rejuvenate at serene spas.

Afternoon

Discover charming towns, boutiques, lively markets. Pedal scenic trails, embrace valley's beauty. Your Napa escapade is the ultimate masterpiece of taste, luxury, nature's marvels.

Spend the afternoon discovering downtown Napa. Begin with a lunch at the waterfront, meander through Oxbow Market, and explore charming shops and tasting rooms. Delight in our optional guided food & wine tours or go on a historic kayak excursion along the Napa River. Savor delectable dishes at Oenotri, Morimoto, Allegría, or myriad other culinary havens. Your downtown Napa escapade awaits.

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Overnight at Napa, CA.

DAY 5 – NAPA WINE TRAIN TOUR.

Highlights of the Day:

- Full-day 6-hour adventure through Napa Valley.
- 3 hours on the train through Napa Valley.
- Welcome glass of sparkling wine
- 4-course wine country-inspired meal.
- 1-hour vineyard tasting of 3 wines.
- Photo opportunities at the Napa Valley Welcome Sign.
- 2 hours of tasting at Charles Krug and V. Sattui wineries of 7 wines.

Embark on a Legacy Experience: Napa Valley like never before. Explore the valley's beauty via rail, enjoying tastings and iconic photo stops at each of the four courses. Sip, savor, and capture memories in this unique vineyard voyage. Join the legacy of Charles Krug and V. Sattui Winery, where over 200 years of winemaking history begins – and so does your journey.

Overnight at Napa, CA.

DAY 6 – EXPLORE NAPA.

Morning

Start your day at the famed Castello di Amorosa. Tour the medieval castle winery, relish guided tastings of award-winning wines. Immerse in impressive architecture and vineyard beauty. Your Napa adventure begins here.

Afternoon

Journey to Robert Mondavi Winery for a delectable lunch at their onsite restaurant, pairing farm-to-table delights with exceptional wines. Dive into a winery tour, uncovering the art of winemaking. A day of palate-pleasing indulgence and discovery awaits.

Evening

Experience culinary excellence at The French Laundry, Yountville's renowned gem. Reserve a table for a multi-course tasting menu curated by Chef Thomas Keller, highlighting seasonal ingredients. Elevate your dining journey in a world of flavor and artistry.

Overnight at Napa, CA.

DAY 7 – EXPLORE SONOMA.

Morning

Begin your Sonoma day at the picturesque Sonoma Plaza. Delight in a historic town square adorned with charming shops and tasting rooms. Wander leisurely, uncovering local boutiques and art galleries. Your Sonoma escapade begins amidst quaint beauty.

Afternoon

Savor a picnic at the serene Benziger Family Winery. Embark on a guided tram tour through their biodynamic vineyards, unraveling sustainable winemaking. Unwind amidst the winery's beauty, indulging in exquisite wines. A perfect blend of nature, taste, and sustainability awaits.

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Evening

Discover culinary delight at Sonoma's cherished gem, The Girl & The Fig. Relish a farm-to-table feast inspired by Provencal flavors. Savor locally sourced dishes paired with regional wines. An unforgettable evening of taste and ambiance awaits.

Overnight at Napa, CA.

DAY 8 – BALLOON SAFARI.

Morning

Elevate your Napa adventure with a hot air balloon voyage. Soar over vineyards, taking in breathtaking vistas of rolling hills and grapevines. Conclude with a champagne breakfast at the launch site. A skyward journey of beauty and indulgence awaits.

Afternoon

Unveil vinicultural excellence at Opus One Winery. Enjoy a private tour and tasting of their renowned Bordeaux-style blends. Immerse in their winemaking ethos and savor acclaimed wines. A journey into exceptional quality and flavor awaits.

Evening

Indulge in an elevated dining experience at St. Helena's gem, The Restaurant at Meadowood. Secure a Michelin three-star reservation. Immerse in an unrivaled culinary voyage, savoring seasonal ingredients and innovative techniques. An evening of extraordinary flavor awaits.

Overnight at Napa, CA.

DAY 9 – END OF SELF DRIVE TOUR

This morning marks the end of your self-drive tour. Hotel check-out time is at 11 AM. After checking out, drive to the airport and return your rental car.

End of your Self Drive Tour.

Exclusions

- × Airfare. Offered as a supplement on request.
- × Breakfast and other meals unless listed under inclusions.
- × Park Fees.
- × Additional Driver Fees.
- × Roadside assistance.
- × Gas for the vehicle.
- × GPS. Racks, etc.
- × Child and Infant Seats.
- × Parking & Tolls.
- × Porterage at hotels.

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- × Bottled Water in hotel rooms.
- × Travel Insurance is strongly recommended to all travelers. Travel Agents, please note - If your client chooses to decline your offer to sell them Travel Insurance, you must secure a signed Liability Waiver, as required by the TICO, the Provincial Travel Regulatory Authorities of Ontario, Canada. DMCi Inc. sells Travel Insurance to residents of Ontario who are Canadian citizens or landed immigrants (Permanent Residence Card Holders) only. Non-Canadians and non-residents of Ontario or international clients must purchase Travel Insurance in their respective province, state, or country of residence.
- × Visa and Documentation Fees.
- × Telephone calls, Laundry, and other expenses.
- × Any personal expenses.
- × Gratuities for hotel staff (optional).Porterage at hotels.
- × Gratuities for hotel staff (optional).

Hotels Featured

Destination	Standard	Deluxe	Luxury
San Francisco, CA	Pullman San Francisco Bay Fairmont San Francisco Hyatt Centric Fisherman's Wharf Hilton San Francisco Union Square Marriott Fisherman's Wharf	Pullman San Francisco Bay Fairmont San Francisco Hyatt Centric Fisherman's Wharf Hilton San Francisco Union Square Marriott Fisherman's Wharf	Four Seasons San Francisco The Ritz-Carlton San Francisco Fairmont Heritage Place - Ghirardelli Square The St. Regis San Francisco
Napa	Silverado Resort & Spa Marriott Napa Valley Hotel Indigo Napa Valley Courtyard Fairfield Napa Valley Area Maison Fleurie A Four Sisters Inn	Bardessono Hotel and Spa Meadowood Napa Valley Montage Healdsburg Doubletree By Hilton Hotel And Spa Napa Valley - American Canyon Las Alcobas, A Luxury Collection	Auberge du Soleil Harvest Inn Las Alcobas Poetry Inn

Rooms featured will be Standard ROH room unless specified otherwise. Hotels featured will be as above or similar. We feature a range of hotel properties. Hotel upgrades are available. Please check with us for rates and availability.

Rental Car featured in this package.

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Transmission	Doors	Seatbelts	Large Suitcase	Medium Suitcase	Small Suitcase	Air Conditioning
Automatic	5	5	None	1	2	Yes

We do offer upgrades to full size cars, SUVs, and Mini Vans for an additional cost.

Please contact our Canada Destination Specialist for information and assistance.

Things to know before you pick up your rental vehicle.

Your Car Rental also includes:

- ⊙ Unlimited – if offered under Tour Inclusions.
- ⊙ Rental Car insurance (CDW/LDW). Minimum deductible applies. Review FAQ for more information.
- ⊙ Liability Insurance: Included in rates. Coverage up to the provincial required minimum.
- ⊙ Sales Tax: Included.
- ⊙ Social Service Tax: Included in rates.
- ⊙ Vehicle License Fee: Included in rates.
- ⊙ Airport Surcharge.
- ⊙ Air Conditioning Excise Tax: Included in rates.
- ⊙ Customer Facility Charge: Included in rates.

Driver

- ⊙ The person in whose name the car rental has been booked and confirmed will be considered the primary Driver.
- ⊙ Driver must be 21 years of age or older.
- ⊙ Young Driver Surcharge - Drivers age 21 and 24 are required to pay CAD 30.00 plus taxes, per day at the time of rental pick up. This surcharge will not apply to drivers 25 years or older.
- ⊙ Additional Driver Fee: Each additional driver is CAD 13.50, per day, VAT included, paid locally.

Driver's License

- ⊙ Driver/s must hold a valid Driver's License. Clients from abroad may be required to hold an international Driver's License.
- ⊙ Driver's License must be held for a minimum of 1 year (some exceptions may apply).

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- ⊙ International Driver's License: License in any language other than English or French must be accompanied by an International Drivers License.
- ⊙ Only the driver/s listed on the rental agreement are legally allowed to operate the vehicle.

Credit Card

- ⊙ A valid credit card in the name of the primary driver must be presented at the time of picking up the rental vehicle.
- ⊙ The rental agency will take a security deposit of between \$200 to \$750 on the primary Driver's credit card. Upon return of the car in good order, the deposit will be reversed.
- ⊙ Credit Cards accepted locally: Visa, Mastercard, American Express & Diners.
- ⊙ Cash Rentals: Not permitted.
- ⊙ Debit Cards cannot be used to rent cars.

Insurance

- ⊙ Collision Damage Waiver & Theft Protection (CDW/LDW) for the vehicle is included unless specified otherwise under Exclusions. If CDW/LDW is not included, same can be purchased at the Rental Depot at the time of picking up your rental car for an additional cost.
- ⊙ Minimum deductible - Collision Damage Waiver & Theft Protection (CDW/LDW) comes with a minimum deductible of between \$500 and \$1000 depending on the model of the vehicle you rent. Most mid-size cars come with a \$500 deductible.
- ⊙ You will be required to purchase Collision Damage Waiver & Theft Protection should your personal auto insurance not cover the Insurance Coverage requirement.
- ⊙ Insurance does not provide coverage for damage to windows, wheels, tires, hubcaps, clutch, keys, mirrors, roof, underside, or interior of the vehicle.

Roadside Assistance is not included in package cost. Same are available at an additional cost.

Personal Accident Insurance is not included in the cost of Car Rental.

Child Seats - Our rental cars do not come with child, infant, booster seats. These must be pre-booked and even when pre-booked, are subject to availability at the rental depot where you pick up your car. We recommend you bring your own child, infant, booster seats.

GPS - **Most** Rental Car depots do not carry GS any longer. You will have to depend on the GPS that comes with your smart phone or bring your own GPS.

Rental Cycle

- ⊙ DMCi voucher is a reservation document. At Pick-up time, clients will have to sign a rental agreement subject to the law of the country in which the rental takes place.
- ⊙ Please review the rental agreement carefully before you leave the rental depot. Ensure you review the pickup and drop-off dates and timings, as any delay in returning the vehicle may result in an additional charge of a full day or more depending on when the vehicle is returned.
- ⊙ Vehicle should be returned to the location printed on the Rental Agreement. Any deviation from this will attract additional costs and same will be charged to the primary driver's credit card on file.
- ⊙ All rentals are based on 24-hour periods with a one-day minimum rental. A full day is charged for any portion of a day that the vehicle is used.
- ⊙ There will be refund on unused rental days.

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- ⊙ There will be no refund for any rental where client is a no show.
- ⊙ Should the rental run late, the client is required to alert the rental depot before end of rental and advise them of the delay in bringing the vehicle back.

Travel outside Canada

- ⊙ Travel is permitted into U.S. If you plan to drive the vehicle into the United States, such information must be shared with us at the time of making your Self-Drive Tour reservation.
- ⊙ Travel is not permitted into Mexico.
- ⊙ When travel is permitted outside the renting country it is the responsibility of the renter/primary driver to make sure their vehicle complies with the local laws of the country in which they are travelling. This includes but is not limited to safety equipment, cross border documents, toll stickers, etc.
- ⊙ Vehicles are not permitted to travel on ferries and/or to island locations without pre-approval.

At the time of Pickup of your Rental Car

- ⊙ Inspect the vehicle in bright light. It is easier to miss small defects at night or when you do the inspection under insufficient light. Inspect the exterior including the roof and the tyre rims for scratches, dents, mismatched body panels, or paint defects. Make sure there are no chips on the windshield.
- ⊙ Check out the tires and make sure there are no cuts, and they have sufficient treads etc.
- ⊙ Make sure you understand the controls headlights, parking lights, etc., windshield washers and so on.
- ⊙ Make sure the radio, sunroof (if the vehicle comes with one) and the ports to connect your cellphone work.
- ⊙ Determine there are no visible damages to the roof and the under carriage.
- ⊙ Be sure the vehicle has all the options and accessories that you ordered and that they work.
- ⊙ Inspect the interior for loose or misfitting trim and stains or other defects in the upholstery, carpeting, or headliner.
- ⊙ Check the odometer and note the mileage even if you are on an unlimited mileage plan.
- ⊙ Check and note the Gas levels. Check out which side of the vehicle the gas tank access is located and how to open same.
- ⊙ If you notice anything unusual, insist on a full explanation and make sure same is noted on the Rental Agreement.

Ensure the vehicle has the following inside it:

- ⊙ Owners Manual
- ⊙ Copy of Ownership Registration Papers.
- ⊙ Windshield Brush & Scraper (if you are driving during winter)
- ⊙ Spare Tire, and the spare tire Jack.
- ⊙ Accept the vehicle only if you are satisfied with the vehicle that has been offered meets your expectation for safe operation.

Returning your rental car

- ⊙ Refill the gas tank so that it is at the same level as when you picked up the car. Stop at a gas station as close to the rental agency as possible so that you do not run the gas down before you drop the car off.
- ⊙ When returning the rental vehicle, driver must insist the rental depot staff walk around the vehicle, confirm the vehicle has been returned in good order including the windshield, roof, and undercarriage.

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- ⦿ Insist on a receipt closing the Rental Contract when you return your rental car.

Smoking & Pets

- ⦿ Smoking and pets are not allowed inside the rented vehicle. The rental company will apply a cleaning charge to the driver's credit card should this rule be infringed.

Accidents during your rental

- ⦿ The rental depot and police should be immediately notified. Follow the instructions of the rental depot relating to collision reporting etc.
- ⦿ Outstanding Fines, Tolls, Parking Changes, Traffic Tickets
- ⦿ The car rental company reserves the right to charge the driver's credit card for any outstanding tolls, parking changes, traffic tickets, etc. after return of the vehicle.

Outstanding Fines, Tolls, Parking Changes, Traffic Tickets

- The car rental company reserves the right to charge the driver's credit card for any outstanding tolls, parking changes, traffic tickets, etc. after return of the vehicle.

Deposit & Payment Policy

- 31-days or more prior to start date of tour - \$250 per person.
- Full payment required 30-days prior to start date of your tour.

Change & Cancellation Policy

- 31-days or more prior to start date of tour – refundable less \$50 per person.
- 30-days or less – 100% non-refundable.
- No Show – 100% non-refundable.
- Unused Services - non-refundable.

FAQ

- **Do clients require a Driver's License?** - Clients operating the rental car must be in possession of a driver's license valid for operating the vehicle in Canada.
- **What kind of information is required to book my rental car?** We will need your First and Last Name exactly as on your Driver's License.
- **What should be the minimum age of person driving the rental vehicle?** Clients and must be at least 21 years of age.
- **Is Insurance for the Rental Car included (Collision Damage Waiver/ Loss Damage Waiver with \$ 500 deductible)?** Yes. Insurance for the Rental Car is included. A minimum Deductible of between \$500 and \$1000 depending on the model of the vehicle you rent. Most mid-size cars come with a \$500 deductible.
- **What kind of documentation should I present to pick up my rental car?** You will need to present a valid Driver's License (valid in the state in USA where you will pick up to your rental car). If there is a second driver, such person should also have a valid driver's license. You will also need to present a valid credit card. If you

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are an overseas resident, you will be required to present a second piece of valid Government issued photo-id such as a passport.

- **Do clients require a credit card to rent the confirmed rental vehicle?** Yes. The person in whose name the vehicle is being rented must be in possession of a credit card in his/her name. Clients are required to present the credit card along with their driver's license to rent the car.
- **Would the car rental company require a deposit to pick up the rental vehicle?** – Yes. The car rental company would take an authorization for between \$500 and \$750 (depending on the location and the model of the vehicle) to cover any damages, unpaid tolls, fines etc. The authorization will typically auto-cancel within 72 hours of the car being returned to rental deposit on time and in good order. **Car Rental companies typically will not accept cash in lieu of credit card.**
- **Am I allowed to drive my rental car into the Mexico & Canada?** You may. However, if you plan to drive into the Mexico or Canada, this intent should be brought to our notice at the time of reservations so we can alert the rental company and secure necessary approval.
- **Do rental Car contracts run on a 24-hour contract?** Yes. Car rental contracts work on a 24-hour cycle. Your car should be returned at or before the drop-off time printed on your rental contract provided to you at the time of pick-up of your rental vehicle. Please make sure to review rental contract, especially the drop off date, time and drop off location before you proceed to the lot to pick up your rental vehicle.
- **Can I pick up my rental car in USA and drop same off in the Mexico or Canada?** No. The car must be returned to the drop off point in USA as confirmed on your reservations.
- **Can I pick up my rental car in one US rental location and drop it off at a different rental location in the same city or at a different city?** Yes, you can. However, one-way drop off charges will apply. Unless it is included under **Inclusions**, you will be required to pay the one-way drop off fee directly to the drop-off pick-up or drop-off location (depending on the rental car operator) at the end of your rental.
- **What would be the maximum number of persons who can sit in the car?** The maximum occupancy in the car is limited to the number of seat belts. The vehicle chart under **“Rental Car featured in this package “**clearly lays down the number of persons who can be accommodated in a vehicle.
- **Are Child Seats/Infant Seats available?** Our rental cars do not come with child, infant, or booster seats. These must be pre-booked and even when pre-booked, and confirmed, are subject to availability at the rental depot where you pick up your rental car. We highly recommend you bring your own child, infant, booster seats.
- **How many pieces of luggage can be accommodated in the rental car?** The information is available under **“Rental Car featured in this package “**.
- **Would I require a credit card to check-in at confirmed hotels, lodges, and inns?** Yes. Clients are required to present a Credit Card in their name at check-in. Hotel will typically take an authorization on the credit card for between \$500 and \$750 per stay to cover room incidentals and any damage to property. The authorization will auto-cancel within 72 hours of check-out less any incidentals or other charges relating to the room. The hotels will also require you to present a valid Government issued photo id such as a passport or driver's license. The name on the reservation should match the name on the photo-id you present.
- What is the hotel check-in and check-out times?

Check-in: 4 PM

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Check-out: 11 AM

Early Check-in and Late-check-out require prior approval by the hotel. Additional charges, possibly an additional night charge will apply.

- **Can I expect to see animals during the tours?** On some of the routes you will drive in Canada and the United States, you can expect to see wild animals.
- **Wild Animals – Is it safe to get close to wild animals? Is it okay to touch them if they appear friendly?** **Absolutely not.** It is not safe to approach wild animals, even if they seem calm and friendly. It is also important not to step out of your vehicle to take pictures of them.
- **Should we purchase Travel Insurance?** Travel Insurance is highly recommended for all clients. If you choose not to purchase Travel Insurance, you will need to sign a Liability Waiver, as required by the Provincial Travel Authorities. DMCi Inc. sells Travel Insurance to Ontario residents, but non-residents of Ontario or international clients must obtain Travel Insurance in their respective province, state, or country of residence.
- **What is the policy in case our flight gets cancelled or delayed, or if we are unable to travel and join the tour for other reasons?** – DMCi Inc., our service providers, employees, contractors & sub-contractors etc. are responsible only for services booked through us. Therefore, your client's inability to travel or join the tour on time due any reasons including but not limited to delayed/cancelled flights, denied boarding, delayed/cancelled visas, refused admission into the country at the point of entry, health conditions, death in the family, etc. are not reasons for a refund or a substitution tour. If your client/s are unable to join the tour or fail to join the tour on time, no refund/substitution tour will be provided. DMCi Inc. is not responsible for any disruptions caused because of weather, traffic, road conditions, etc. All such circumstances should be covered by their Travel Insurance.

For More Information on this Tour Package, Operating Dates & Tariffs,

Contact our Destination Specialist @

Email: sales@dmci.ca

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